



Hard Work **CUT OUT TO ACHIEVE ALL TARGETS**

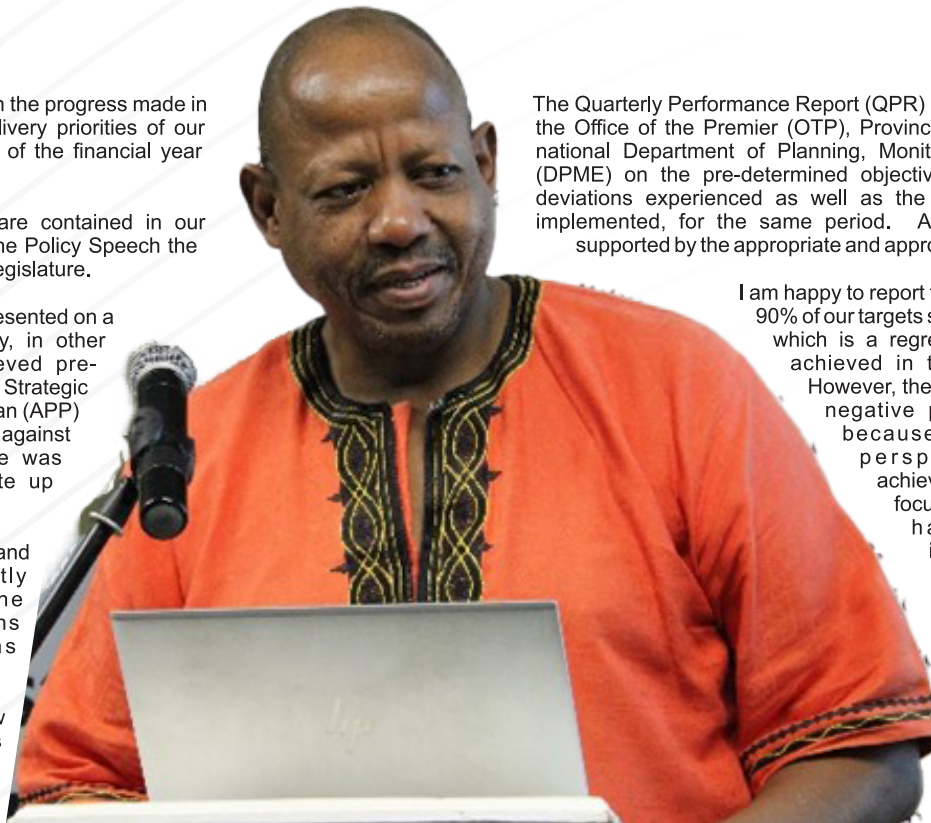
I present to you the report card on the progress made in the execution of the service delivery priorities of our department for the third quarter of the financial year under review.

Our service delivery priorities are contained in our Strategic Documents including the Policy Speech the MEC delivered in the Provincial Legislature.

The progress made thus far is presented on a year-to-date basis, cumulatively, in other words. The report on achieved pre-determined objectives as per the Strategic Plan and Annual Performance Plan (APP) 2023/2024 was used as the basis against which the actual performance was measured and the below write up presents the results.

Our Directorate for Monitoring and Evaluation (M&E) constantly monitors and evaluates the implementation of our plans including all interventions undertaken.

The performance report below has been compiled and presents the performance on a year-to-date basis, that is from first to the third quarter.



Mr. Vuyo Mlokothe, Acting Head of Department

The Quarterly Performance Report (QPR) has been submitted to the Office of the Premier (OTP), Provincial Treasury (PT) and national Department of Planning, Monitoring and Evaluation (DPME) on the pre-determined objectives achieved and on deviations experienced as well as the corrective measures implemented, for the same period. All the deviations are supported by the appropriate and approved documentation.

I am happy to report that we have achieved 90% of our targets set for the third quarter, which is a regression from the 96% achieved in the second quarter. However, the regression is not all a negative picture for concern because on a cumulative perspective, we have achieved 96%. Instead, our focus must be on working harder so that all indicators are achieved at year end.

Please take time to read the report and enjoy the read.

Departmental Performance Summary

The Department reported on all fifty (50) indicators with targets in quarter three of which forty-five (45) (90%) have been achieved. Reasons for both negative and positive deviations have been prepared and are disclosed as required by the DPME Quarterly Performance Reporting Guidelines. The monthly monitoring of the performance indicators forms part of the Provincial 9-Point Pledge, coordinated by the Office of the Premier (OTP), to ensure that all departments implement not less than 90% at the end of the financial year. The department is still within this commitment as it has achieved 94% performance.

In line with the deliverables in the departmental strategic planning documents, the department adopts an enhanced method in monitoring its performance in that it goes beyond the actual target achievement reporting, it closely implements monitoring processes that reports on whether the stated goals/outcomes have been realised.

Table 1.1: Departmental performance summary

| PROGRAMME | QUARTER THREE | | | YEAR-TO-DATE | | |
|--------------|-------------------|----------------------------|---------------------|-------------------|--------------------------|---------------------|
| | NUMBER OF TARGETS | NUMBER OF ACHIEVED TARGETS | % OF ACTUAL TARGETS | NUMBER OF TARGETS | NUMBER OF ACTUAL TARGETS | % OF ACTUAL TARGETS |
| ONE | 4 | 4 | 100% | 5 | 5 | 100% |
| TWO | 15 | 14 | 93% | 15 | 14 | 93% |
| THREE | 20 | 20 | 100% | 20 | 20 | 100% |
| FOUR | 8 | 4 | 50% | 9 | 8 | 89% |
| FIVE | 3 | 3 | 100% | 3 | 3 | 100% |
| TOTAL | 50 | 45 | 90% | 52 | 50 | 94% |

Quarterly Highlights



Ms. Ncume
Chief Director: Corporate Services

In response to the government's commitment to deal with the scourge of Gender-Based Violence and Femicide (GBVF), twelve (12) municipalities were monitored on the implementation of GBV interventions, namely Chris Hani, Inxuba Yethemba, Enoch Mgijima, Intsika Yethu, Sakhisizwe, Dr AB. Xuma, O.R. Tambo, Nyandeni, KSD, Mhlontlo, PSJ and Ingquza Hill.

To improve the quality of decision making and manage the risk of non-compliance with applicable legislation, the department attended to three (3) new litigation matters. In one of these matters there is no relief sought against the MEC, he was cited only as an interested party and the department elected not to enter the fray of litigation and will abide by the outcome. The other litigation matter was instituted by the department for reversal of an irregular appointment. Furthermore, eight legal opinions were generated, thirty-four (34) written legal comments and vetted four contracts.

In support of the fight against corruption and harnessing ethical conduct, the following municipalities were capacitated and monitored on the implementation of Local Government Anti-Corruption Strategy (LGACS) and Municipal Integrity Management Framework (MIMF), namely, Matatiele, Ingquza Hill, Winnie Madikizela-Mandela, Intsika Yethu, Ndlambe, Elundini, Blue Crane Route, Kouga, Buffalo City, Makana, Senqu and Ngqushwa.

Furthermore, investigations were conducted and completed on Fruitless and Wasteful Expenditure (FEW) amounting to R18 122, 30 and processed to the Internal Control Unit (ICU) for further handling. Regarding meetings between management and labour unions, there are ongoing engagements to enhance meaningful arrangements.



Ms Mnyandu
Director: Security Management and Anti Corruption Services

The IGR Directorate continues to contribute towards the promotion of linkages between District and Metro municipalities through the sitting of the municipal IGR Forums hence the convened respective forums. A meeting of the Makana Service Delivery Work Stream was held on 15 November 2023 to assess progress on the Financial Recovery Plan (FRP).

In the period under review, MEC Williams conducted an outreach programme in Kouga Local Municipality which included a visit to a Centenarian grandfather in Patensie who is due to benefit from a government housing allocation. On the programme the MEC interacted with municipal leadership and the community on service delivery, governance and administrative issues.



Mr Maki
Director Intergovernmental Relations

The Programme convened three (3) municipal debt collection intervention sessions to encourage departments to service their debt owed to municipalities timeously. This is debt owed to municipalities for services rendered such as rates, water and electricity. This intervention seeks to improve the financial situation of municipalities to pay Eskom debt which runs into millions of rands.

The non-payment of Eskom debt by municipalities remains a challenge with new mechanisms being explored including a dispute ombud mechanism and re-assigning the license of persistent defaulters. Therefore, Eskom is encouraged to instal pre-paid meters in their areas of supply to improve Eskom revenue collection. Municipalities are additionally encouraged to also instal pre-paid meters as an operating regime. The National Treasury (NT) also implements municipal revenue enhancement initiatives, like the transversal tender for a Smart Pre-Paid Meter Solution towards a forward-looking culture of payment of the consolidated municipal bill.

Furthermore, all thirty (39) municipalities were supported and monitored on the implementation of Audit Response Plan as well the functionality of Municipal Public Accounts Committees (MPAC). As such most municipalities have functional MPACs in that, meetings are convened regularly as per the adopted schedule. Non-functional MPACs are put on the radar screen for special attention and investigation of unauthorised, irregular and wasteful expenditure.

Regarding Operation Masiphathisane, twenty (20) municipalities were supported to respond promptly to community concerns thus improve customer satisfaction ultimately lead to reduced service delivery protests. Moreover, twenty-six (26) municipalities were supported on the functionality of its respective Ward Committees to enhance community participation.



Ms Sihunu, Acting DDG: Local Government Branch

Compliance with the Regulations of the Municipal Systems Act, 2000 (Act 32 of 2000) (MSA) on the appointment of senior managers is also important hence twenty-five (25) municipalities were supported so that only suitable officials are appointed to senior management positions in municipalities for effective service provision. Municipalities were also reinforced to align their organograms with the Integrated Development Plans (IDPs) as well as the development of Human Resource Plans (HRP).



**Mr. Makhanya, Acting Chief Director:
Municipal Development and Planning**

In line with the implementation of Spatial Planning and Land Use Management Act (SPLUMA), thirteen (13) municipalities were assisted to establish Municipal Planning Tribunals (MPT) namely, Walter Sisulu, Ndlambe, Makana, Enoch Mgijima, Sarah Baartman, Mbhashe, Umzimvubu, Elundini, Dr Beyers Naude, Great Kei, Kouga, Mhlontlo and Amahlathi.

This was hands on support to capacitate members of the MPT, officials, Councillors and traditional leaders on their roles in the roll out of SPLUMA. Also, Sundays River Valley, Matatiele, Amahlathi, Sarah Baartman, Amathole, Chris Hani, Mquma, Ingquza Hill, Dr Beyers Naude, Inxuba Yethemba, Nyandeni and KSD municipalities were reinforced on the development of a functional Integrated Geographic Information Systems (IGIS).

Nine (9) municipalities were guided to comply with the Municipal Property Rates Act (MPRA), viz; Senqu, Nyandeni, Kouga, Sakhisizwe, Elundini, Nelson Mandela, Emalaheni, Matatiele and Sundays River Valley. This intervention contributes to dealing with the underlying challenges associated with inadequate revenue collection by the municipalities.

Twenty-eight (28) municipalities received assistance to implement Indigent Policies (IP) so that the disadvantaged are not deprived of the much-needed municipal services such as water, electricity, sanitation, refuse removal and other subsidies. By so doing, the department contributed to the macro-economic policy imperatives of the country of equality and equitable distribution of services regardless of socio-economic status in communities. The department has also monitored progress with respect to the adopted IP by Council, existence of Free Basic Services (FBS) coordinating structures, availability of budget and personnel for FBS, alignment of IP with other municipal policies and readiness of a credible Indigent Register (IR).

To strengthen controls on who qualifies for indigent support and prevent the abuse of the system, thirty-eight (38) IR were handed over to the Regional Office of South African Social Security Agency (SASSA) for cross referencing on their SOCPEN -social grant beneficiaries data base. The project of the verification of Indigent Data between SASSA and CoGTA has also been finalized.

CoGTA is currently rolling out feedback on the findings by SASSA through the verification of personal information for social assistance and claims for indigent support. Consent forms were also collected from municipalities for the verification of income levels through the partnership with SARS.

The spending of the Municipal Infrastructure Grant (MIG) has improved in Walter Sisulu, Senqu, Enoch Mgijima and Raymond Mhlaba owing to the intense support using the Cost Reimbursement Support Model (CRSM). Also, one on one sessions were hosted in October 2023 to ascertain the institutionalisation and implementation Risk Adjusted Strategy (RAS).

The RAS strategy focuses on intense monitoring of performance of Capital Expenditure (Capex) thereby improving expenditure at 30% and 60% in the first and second quarter respectively. Out thirty-six (36) MIG receiving municipalities, twelve (12) spent above 40%, which is commendable, seven (7) progressively spent between 30% and 39% and seventeen (17) expended below 30% by end October 2023 in contravention of the RAS imperatives.

Guided by the Disaster Management Act and Fire Brigade Services Act, functionality assessments were conducted for the Disaster Management Centre (PDMC) and Fire Services of Nelson Mandela and Sarah Baartman municipalities.



Mr Fuku, Director: Free Basic Services



The Provincial House monitored the functionality of District Initiation Forums (DIF) in the six (6) Districts and two (2) Metros for compliance with the Eastern Cape Customary Male Initiation (CMI) Act. This compliance contributes to the prevention and reduction of initiates deaths in mountains during the winter and summer seasons.

Additionally, the Provincial Initiation Strategy Summit was convened to discuss challenges affecting the tradition and crafted a blueprint for initiation related interventions as a way forward towards realizing the theme; Mabaye Bephila Babuye Bephila, Ziyazingca Ngesiko Lethu (Safe Passage to Manhood), in the Eastern Cape.

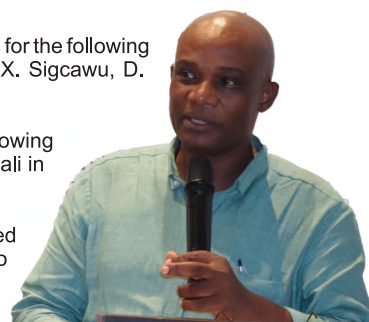
A presentation was made to the Provincial House on the challenges of illegal immigrants in rural areas thus capacitating Traditional and Khoisan Leaders to identify illegal foreign nationals in rural areas.

Mr Nkantsu, Chief Director: Provincial House of Traditional Leaders

Officials from the Programme visited Cape Town National Archives last October to verify the genealogies for the following traditional leaders F.R. Makaula, S. Bikwe, T.W. Gwebindlala, V. Gwebindlala, A. Bonkolo, T. Dike, X. Sigcawu, D. Mpangele, S. Mapasa and S. Binase.

In addition, three (3) Research Reports on genealogies of Royal families were conducted for the following traditional leaders in Traditional Councils (TC), viz D. Mpangele of Imidange in Gcaleka, T. Dike of Tyali in Gcaleka and X. Sigcawu of Bashee in Gcaleka.

Forty-two (42) stakeholder awareness sessions on the approved policies and legislation were conducted in the following TC: Maluti, Qaukeni, Dalindyebo and Gcaleka. These TC had challenges with respect to generating revenue, managing, reporting and accounting for funds collected in their areas of jurisdiction.



Mr Gwebindlala, DDG: Traditional Affairs Branch

Twelve (12) municipalities received support to develop and implement Local Economic Development (LED) strategies, namely Ntabankulu, Winnie Madikizela-Mandela, Amahlathi, Mbashe, Makana, Sundays River Valley, Senqu, Walter Sisulu, Sakhisizwe, Intsika Yethu, Ingquza Hill and OR Tambo. Subsequently, 181 work opportunities were created through the Community Works Programme (CWP) in areas such as cleaning, maintenance and beautification of towns in their selected municipal areas as a poverty eradication strategy.

The CWP intervention supported participants to become economically active members of the society after its implementation. Seven (7) municipalities were supported to promote the Small Towns Revitalisation Programme (STRP) towards development, accessibility of government services and beautification. Support was provided to the Ntabankulu municipality in the construction of internal streets a flagship programme under the STRP. Thus, fifty one (51) job opportunities were enabled to support livelihoods in line with the LED strategy.

In Alfred Nzo, support was delivered in its Gravel Roads Rehabilitation and Construction project that in various Wards. The project sought to rehabilitate gravel roads as an enabler for LED and job creation opportunities. Forty-six thousand four hundred and ninety-nine (46 499) CWP job opportunities have been created in the Eastern Cape Province.



Mr Plaatjie, Acting Chief Director: Municipal Basic and Development Services

Source: Monitoring And Evaluation Directorate

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